



USER MANUAL - ELECTRIC HOTCASE

Congratulations! You have chosen a **Hot Case** that will give you many years of fine service from the original manufacturer, **Robustix**

The Robustix name and trademark on this unit assures you of the finest in design and engineering -- that it has been built with care and dedication -- using the best materials available. Attention to the operating instructions regarding proper installation, operation, and maintenance will result in long lasting dependability to insure the highest profitable return on your investment.

NOTICE

Please read this entire manual before operating the unit.
If you have any questions, please contact at info@rdsons.com

Safety Precautions

Always follow recommended safety precautions listed in this manual.

Below is the safety alert symbol.

When you see this symbol on your equipment, be alert to the potential for personal injury or property damage.



Safety Signs and Messages

The following Safety signs and messages are placed in this manual to provide instructions and identify specific areas where potential hazards exist and special precautions should be taken. Know and understand the meaning of these instructions, signs, and messages. Damage to the equipment, death or serious injury to you or other persons may result if these messages are not followed.

⚠ DANGER

This message indicates an imminently hazardous situation which, if not avoided, will result in death or serious injury.

⚠ WARNING

This message indicates a potentially hazardous situation, which, if not avoided, could result in death or serious injury.

⚠ CAUTION

This message indicates a potentially hazardous situation, which, if not avoided, may result in minor or moderate injury. It may also be used to alert against unsafe practices.

NOTICE

This message is used when special information, instructions or identification are required relating to procedures, equipment, tools, capacities and other special data.

Specific Precautions

Equipotential Ground Plane

When a high current flows through a conductor, differences in potential appear between the conductor and nearby metallic surfaces near the appliance. As a result, sparks may be produced between the appliance and surrounding metal surfaces. These sparks could cause serious injury, damage, or fire.



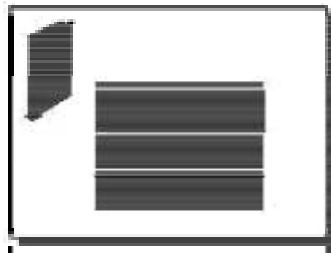
Robustix provides an Equipotential ground terminal for the connection of a bonding conductor after the installation of the appliance per IEC60417-1. This terminal is located on the inside of the Power Entry Supply box near the Earth connection and is marked with this symbol.

Safe Work Practices



Beware of Electric Voltage.

This equipment uses Normal voltage. Injury can occur if you or any untrained or unauthorized person services, or repairs this equipment. Always Use an Authorized Service agent to Service Your Equipment. Incase you are not able to send the unit at Robustix Service , Pls take prior permission and usage instructions to do the same.



Keep this manual with the Equipment

This manual is an important part of your equipment. Always keep it near for easy access.



Protect Children

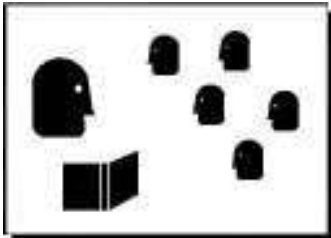
Keep children away from this equipment. It might be too hot for children and they may burn their hands.

NEVER allow children to play near or operate your equipment.



Keep Safety Labels Clean and in Good Condition

Do not remove or cover any safety labels / Warranty Labels & Signatures from your equipment. To avail warranty the signatures must not be washed off or removed.



Know your responsibilities as an Employer

Make certain your employees know how to operate the equipment. Make certain your employees are aware of the safety precautions on the equipment and in this manual.

Make certain that you have thoroughly trained your employees about operating the equipment safely.

Make certain the equipment is in proper working condition. If you make unauthorized modifications to the equipment, you will reduce the function and safety of the equipment.

TROUBLESHOOTING

The Product will emit smoke when used for the First time or after a long period. This is normal and there's no need to panic.

Do not touch Hotcase with wet hands and Bare footed. In case you feel shock immediately plug off the Hotcase and Call Robustix Helpline nos. or email. Also get your Electrician to check your building wiring for leakage of current. Most likely Cause is improper wiring of Earth.

In case the Led bulb is broken or get burnt / bursts there's no need to panic and all you need is to replace the bulb. We will be happy to provide you with spares required.

NOTICE

USAGE INSTRUCTIONS

Using it for First Time : Before using the unit for the **first time** Open the door of the unit, Put the plug of wire in socket & switch “ON” the Hotcase. Let it heat for 10 minutes , During this period you might notice some smoke coming out of the Unit which is normal. Once the smoke has stopped coming you may start using your Robustix Hotcase.

Automatic Thermostat Control: Robustix Hotcases are fitted with Automatic Controller so that you can set temperature according to your taste. When the ambient temperature is hot & you want the food to get only little warm then you can set it at “SUMMERS” (or Low Temp.) similarly during winters when the ambient temperature is COLD you can set it to “Winters” and the Hotcase will go to a higher temperature in terms of Degrees.

The Red Indicator indicates that the Hot case is heating, if the RED bulb stops glowing that means the the hotcase as achieved its optimum temperature that you have set.

When to Switch On the Hotcase

The best part of a Robustix Hotcase is that you can put your lunch box in the hotcase as early as you reach your work place or just 15 – 20 minutes before your lunch time and switch it “ON” . No matter at what time you place your tiffin you will get piping hot food and it will Not get burnt unlike Microwave ovens or OTGs in which if you leave the food for a little will and it get burns.

Which Utensils to use in a Hotcase

You may use most metal utensils in Robustix Hotcase without any issue like : Aluminium, Steel, Copper, Silver, Iron etc. You may also use Plastic containers which are Microwave safe or heat resistant “Under Supervision” for a shorter duration.

CLEANING INSTRUCTIONS :

Clean the unit once a week with a dry cloth only after making sure it is not Hot and the Hotcase has been Plugged off from socket.

WHAT IS COVERED IN WARRANTY :

This warranty covers defects in material and workmanship under normal use, and applies only to the original purchaser providing that:

- The equipment has not been accidentally or intentionally damaged, altered or misused;
- The equipment is properly installed, adjusted, operated and maintained in accordance with national and local codes, and in accordance with the installation and operating instructions provided with this product.
- The serial number rating plate / Warranty Sticker – Signature affixed to the equipment has not been defaced or removed
- This warranty is extended to the original purchaser and applies only to equipment purchased for use in the INDIA.

WARRANTY PERIOD

Warranty claims must be received in writing within one (1) year from date of Purchase. Product must be accompanied by warranty signature on product or Invoice.

EXCEPTIONS

Any exceptions must be pre-approved in advance and in writing by Robustix Team.
Pl contact us at info@rdsons.com

EXCLUSIONS

- Negligence or acts of God, Light bulbs,
- Glass doors and door adjustments, Failures caused by erratic voltages supply,
- Unauthorized repair by anyone Authorized Service Center, Damage in shipment,
- Alteration, misuse or improper installation, Ordinary wear and tear,
- Failure to follow installation and/or operating instructions, Events beyond control of the company.
- External Damages (Breakages / Dents) ,Plastic Components (like nob, Plugs, Led Red bulb) & Main Wire are not covered.

REPLACEMENT PARTS Any Defective product or part must be sent at a Authorized Service center in Delhi at customer’s cost. Company shall not be liable for in postage or shipping cost incurred in the same.

Warranty is in lieu of all other warranties, expressed or implied, and all other obligations or liabilities on the manufacturer’s part. Robustix shall in no event be liable for any special, indirect or consequential damages, or in any event for damages in excess of the purchase price of the unit. The repair or replacement of proven defective parts shall constitute a fulfilment of all obligations under the terms of this warranty.



DATE OF SALE	
STAMP OF DEALER	